### Kawaii cooking Terms of Service

Please make sure to read and accept the payment. If you do not agree to these terms, we will not be able to accept your application. If you have made a payment, you will be deemed to have agreed to these terms, so please be sure to read it. These terms apply to lessons held after August 2019.

#### 1. Attendance qualification

- The person 13 years or older can take lectures regardless of man and woman age.
- If children under 12 years old attend, he/she must be accompanied by a parent or guardian. We do not prepare special cooking tools for child and supporting stand. Thank you for your understanding.
- A regular entrance fee is necessary for people of six years or older. When we prepare ingredients children of six years or younger, a regular entrance fee is necessary. Thank you for your understanding.
- If the seat is required, on account of the space, an entrance fee is necessary regardless of age.
- Please refrain from the participation of the companion (friend, interpreter, one six years or older) only for visits on account of the space. When you pay regular entrance fee, only the visit is possible.
- The lesson of Kawaii Cooking has the thing performed by group work. If we let you judge that group work is difficult, we may refuse your attendance. In addition, you may decline attendance when you judge that you interfere with administration after it was taken lectures once.

## 2. About cooking lessons and ingredients to use

- Lesson content for each class is posted on the Kawaii-Cooking website and pamphlets. If it is difficult to obtain ingredients due to bad weather or other circumstances, the lesson was replaced with other ingredients without prior notice, or the contents of the lesson were changed.
- Please contact the secretariat for the ingredients that are used in the lesson. If you have food allergies or If there are ingredients that you cannot be eaten depending on your condition, please participate at your own risk. Basically, we do not attend individual support such as changing ingredients and proper use of equipment (please consult with private and group lessons)
- · Please do not bring any ingredients. If you have food allergies, you are not allowed to bring them in.
- Bringing in alcohol is prohibited.

#### 3. Recipe

- · We will give you the recipes you take.
- · Copying or duplicating a recipe without permission is prohibited by copyright law.
- This is strictly prohibited that posting recipe contents on any website, blog, SNS, etc. without permission from Kawaii-Cooking.

- 4. Notes on attending cooking classes
  - Please attend without delay. If you enter late, it will interfere with the progress of the class and inconvenience other students. If you are late for more than 15 minutes, we will refuse to attend.
  - If you have manicure or nail art, have long nails, or are injured, you will be provided with cooking gloves when working together, so be sure to wear them.
  - If a doctor diagnoses an infectious disease or confirms a symptom of a suspected infectious disease, you cannot be taken. Please cancel the lesson.
  - It is forbidden to take home cooking dishes. Some can be taken away, but kawaii-Cooking is not responsible for the food after takeout.
  - · Admission and entry with pets are not allowed.
  - · Smoking is not allowed in the studio.
  - · You are not allowed to bring your own knife or other cutlery.
  - There is no dedicated parking lot or bicycle parking lot. Please use public parking lots and bicycle parking lots.
  - Be careful not to get injured or burned during lessons. Damages caused by injuries or accidents in the classroom are not liable unless clearly caused by the negligence of Kawaii-Cooking.
  - · Please refrain from smoking in this studio and the building.
  - · Please manage valuables by yourself. Kawai-Cooking is not responsible for lost, stolen or damaged items.
  - Classes may be canceled due to weather disasters or unavoidable circumstances. In that case, we will notify you on the homepage and contact you by email or phone if you plan to attend the class.
  - Shooting and recording during the lesson and instructor demonstrations are prohibited. You can take a picture of finished dish. During the training, the staff will shoot instead, so please feel free to ask.
  - Sales activities, solicitations to religions and organizations are prohibited.
  - Interviews and shootings may be entered without notice in the classroom. We will give full consideration not to disturb the practical training. If you have trouble shooting your face, please let us know.

#### 5. When canceling a class

- In case of cancellation, please contact from the home page. You can also call us to the secretariat only on the day of cancellation.
- Regardless of the reason, if you are late for more than 15 minutes on the day of the lesson, it will be cancelled. In that case, you cannot participate in the lesson, but you can only visit.
- $\boldsymbol{\cdot}$  A cancellation fee will be charged from the following schedule.
- : 30 to 15 days before: 30% 14 to 8 days before: 50% 7 days before to the day: 100%

• However, this does not apply to the case that Kawaii-Cooking determines that there is no cancellation fee due to weather disasters or delays in public transportation.

#### 6. Contract and cancellation

«Class cancellation (Regular lessons only) »

- If the number of people you have applied for does not reach a certain number, or if there are unavoidable circumstances, the class may be canceled.
- If you cancel a class after making a payment, you will be guided to another class. In the unlikely case that we do not have your desired class, the entire amount paid will be returned.

«Cancellation of application before payment»

- If payment is not received by the deadline, the application will be cancelled.
- If you cancel your application after making payment, you can contact us via the contact page on the business day of the office. Please contact us.
- The amount obtained by subtracting the cancellation fee and transfer fee (corporate price) from the amount charged will be refunded to the designated bank account.

## 7. Privacy Policy

We will comply with the Act on the Protection of Personal Information and this Privacy Policy, give due consideration to personal information, and strive to protect the privacy of our customers.

• Purpose of use of personal information

Collected personal information is used for various information related to services such as user confirmation, inquiry and direct mailing. It will not be used for purposes other than those required by our company.

Provision of personal information to third person

Personal information collected will not be provided to third parties except in the event of an emergency such as an accident, etc. or in case that it is required to notify and submit to a public organization.

· Disclosure of personal information

We will promptly respond to requests for disclosure, correction, addition or deletion of collected personal information.

• Privacy policy may be changed without prior notice in response to changes in social information, technological progress, and changes in various environments.

# 8. Changes to the terms

· This agreement may be changed as needed. Changes will be posted on HP.

## 9. Governing law / jurisdiction

Japanese law shall be the governing law for the establishment, effect, and interpretation of these Terms of Use. In the event of a dispute regarding our services, the Tokyo District Court shall have exclusive agreement.